

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6016885	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 09/18/2015
NAME OF PROVIDER OR SUPPLIER MANOR COURT OF CARBONDALE		STREET ADDRESS, CITY, STATE, ZIP CODE 2940 W WESTRIDGE PLACE CARBONDALE, IL 62901		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Initial Comments Complaint# 1554940/IL79990 Complaint# 1554968/IL80023	S 000		
S9999	Final Observations Statement of Licensure Violations 300.1210b) 300.1210d)1) 300.1210d)3) 300.3240a) Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures: d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 1) Medications, including oral, rectal, hypodermic, intravenous and intramuscular, shall be properly administered. 3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

10/12/15

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S9999	<p>Continued From page 1</p> <p>resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These requirements were not met as evidenced by: Based on observation, interview, and record review, the facility failed to administer Schedule II pain medication routinely as ordered and failed to administer an antibiotic for 7 days after the initial order for 2 of 4 residents reviewed for medication in the sample of 7. This failure resulted in R3 enduring pain of at least a pain level of 8 on a 1-10 scale for 3 days, and being unable to maintain normal routine of being up in wheelchair during the day and taking meals in dining room, due to increased levels of pain.</p> <p>Findings include:</p> <p>1. According to R3's Profile Sheet, R3 was admitted to the facility on 10/8/2014. A list of R3's diagnoses appears on R3's MAR (Medication Administration Record) for 9/2015 and includes Cerebral Palsy, Generalized Osteoarthritis at Multiple Sites, Pain in joint- lower leg, Osteoporosis, History of Sprain/Strain of neck. R3's Care Plan initiated on 10/08/2014, identifies pain as a problem for R3 due to diagnoses of Cerebral Palsy and Generalized Arthritis and indicates routine pain medications are in place. The Goal for this Problem Area listed as : " Will have decreased Risk of unmanaged pain through next review Approaches for pain management start date of 10/10/2014 include: Administer prescription as ordered, 'Monitor for breakthrough pain and address promptly, R3 prefers to be</p>	S9999		

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awakened during the night for pain medication. R3' Physician's Order Sheet for 9/2015, includes an order for Percocet (oxycodone/acetaminophen 7.5milligrams/325 milligrams) every 6 hours at 12 a.m., 6 a.m., 12 p.m., and 6 p.m.

On 9/15/2015 at 11: 36 R3 was sitting in her room in wheelchair. On this same day R3 was observed in the dining room in wheelchair for the midday meal. R3 was observed on 9/16/2015 at 7:35 a.m. in the dining room for breakfast. On 9/17/2015 R3 sitting in wheelchair and engaged in conversation with surveyor.

On 9/15/2015 at 12:34 p.m., E3, Assistant Director of Nursing, confirmed that R3's Percocet was not ordered in a timely manner, resulting in R3 missing 6 doses of Percocet. R3's MAR for 9/2015 indicates that R3 did not receive the medication from 9/7/2015 at 6:00 a.m. through 9/8/2015 at 4:16 p.m. The reasons documented on the MAR for the doses not being given are, Not Administered: Drug Unavailable, and Not Administered: new script needed.

On 9/16/2015 at 11:30 a.m., E6, Registered Nurse, that she gave R3 Tylenol on 9/7/2015 and R3's pain was mild at that time. E6 stated E6 did not work on 9/8/2015 but returned on 9/9/2015 and noted that stayed in bed due to discomfort. On 9/17/2015 at 11:10 p.m., R3 stated during the time when the Percocet was not available that she asked to stay in bed due to increased pain in her back. R3 stated that she prefers to be up in the wheelchair during the day.

A Progress Note for R3 dated 9/8/02015 at 3:14 p.m. states " Resident was in tears this a.m. stating her back hurt so bad. Resident screamed to put her back to bed. Resident did not eat

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breakfast and refused to get up for lunch. Lunch was fed to her by CNA (Certified Nurses Aid) Multiple phone calls made to and faxes made to Z5's (R3' physician) office....."

A Progress Note dated 9/9/2015 for R3 at 2:26 p.m. that R3 stayed in bed related to pain.

A Progress Note dated 12:21 p.m. states "Writer called Z5's office and spoke with nurse. Writer stated resident (R3) had missed 6 doses Percocet related to no current script on file at pharmacy (9/7/20159/8/2015). Received a dose on 9/8/2015 at 1615 (4:15 p.m.) per progress note with routine schedule resuming. Resident (R3) has received 6 doses of prn (as needed) Tylenol and utilizing hot packs since 9/7/2015 as of note. resident given routine Percocet at 11:23 and rated pain at 10/10 with hot applied. Per Z5's nurse report, Z5 stated " to continue as needed Tylenol and hot packs as previously done." " It will take a few days for pain to subside and return to her normal". No new orders at this time. Writer then called back to inquire on parameters for hot packs, waiting on call back. Will continue to monitor."

Pain assessments on 1-10 scale for R3 for were recorded R3's MAR for each shift beginning with day shift as follows : (9/7/2015- 0 8,0) (9/8/2015-9,9,8) (9/9/2015-5,7,8,) (9/10/2015-10,6,8).

2. R2 s MDS (Minimum Data Set) of 8/6/2016 list of diagnoses includes, Heart Failure, Coronary Artery Disease, and Non-Alzheimer's Dementia. Documentation on R2's Physician's Order Sheet dated 8/17/2015 states " Resident (R2) on Hospice, comfort measures only. "

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S9999	Continued From page 4 A Progress Note for R2 dated 9/01/2015 at 6:33 a.m. documents that R2 fell in his room and sustained a laceration to the right ring finger and call placed to Z4, (R2 's physician). A Progress Note for R3 dated 9/03/2015 at 2:31 p.m., and written by Z3 (Hospice Nurse) states right ring finger and hand are swollen and red, contacted Z4 and received new order for Bactrim DS 1 tablet twice daily for 7 days. R2 's Medication Administration Record for 9/2015 indicates that R2 did not start receiving Bactrim DS until 9/10/2015. On 9/16/2015 at 9:17 a.m., E3, Assistant Director of Nursing, verified that an order had been received for the Bactrim DS for R2 on 9/3/2015., that the order did not get transcribed and was not started until 7 days later on 9/10/2015. On 9/17/2015 at 12:01 p.m., when asked about the appearance of R2s right ring finger between 9/7/2015 and 9/10/2015, E8, LPN (Licensed Practical Nurse) stated that initially R2 's finger looked a little discolored and with a little edema but did not seem unusually warm and that the appearance did not seem to change much during that time, " it didn't get better and it didn't get worse." E8 further stated that now it seems to be improving, but slowly. On 9/17/2015 at 2:07 p.m., E11, Registered Nurse, stated that between 9/3/2015 and 9/10/2015 R2's right ring finger appeared red, a little inflamed, it didn't get any worse, but now it is improving " E11 further stated that he checked R2 multiple times for pain and R2 never complained of pain. A Physician-Monthly Visit for R2 dated 9/11/2015 at 9:31 a.m., states, "Erythema, warmth, and edema to right index finger consistent with cellulitis." On 9/15/2015 at 9:10 a.m., R2 's finger appeared reddened, slightly swollen, and the position	S9999			

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